



FRAUD PREVENTION

FRAUD SIGNALS

PREVENTION MEASURES

Falsified information

- Fake address, bank account, email address or telephone number.
- Amateurish or inactive website.
- Delivery address does not match the company address.

Verification of information

- For creditworthiness verification use printouts from the company register or a credit report.
- Check the company's website (date of creation, whether the links on the website are working).
- Compare the logo in the website and in the order.
- Search for the individual on the internet.

Company's operations

- A newly established company.
- An old company that has ceased and recently re-started operations.
- Company's area of activities does not correspond to the order.
- Company's turnover and order value ratio.

Verification of information

- Use printouts from the company register or a credit report for contacting the company – i.e. contact them using **CONTACT INFORMATION NOT GIVEN IN THE ORDER**.
- Do not ship the goods without an advance payment.

Changes

- Change of the place of delivery and/or delivery terms.
- Change of the bank address.
- Change of the company name, status, board, activities or contacts.

Verification of information

- Verify the delivery address and the entity to whom the goods are to be delivered.
- Call your regular contact using safe and customary contact information.
- Do not accept banking particulars sent by email or telephone.
- Give priority to an original document issued by the bank and specifying the bank name, name of the account holder, and bank account numbers.

Falsified documents

- Poor document quality.
- Spelling errors.
- Incorrect, non-professional business language.

Verification of information

- Use printouts from the company register or a credit report for contacting the company – i.e. contact them using **CONTACT INFORMATION NOT GIVEN IN THE ORDER**.
- Do not ship the goods without an advance payment.

THE LIST IS NOT FINAL – EACH CASE IS INDIVIDUAL AND MERITS ATTENTION